Service Information Letter

SIL Number:	**606-00004-007**
To:	**Owners, Operators, and Installers of Avidyne EX500/600 and EX5000 MFDs**
Subject:	**Jeppesen data load issues with new Apple iMAC operating system**
Purpose:	**This Service Information Letter (SIL) advises owners, operators, and installers of Avidyne EX500/600 and EX5000 MFDs that Jeppesen data loads on FAT16-formatted drives cannot be accomplished if using Apple iMAC Operating System X El Capitan (OS 10.11.1)**
Revision: 00	**Date:** 12/21/2015

Problem Description

Avidyne has recently identified an issue that prevents Jeppesen data loads on FAT16-formatted drives when using the Apple iMac's latest operating system (OS X El Capitan 10.11.1). This operating system currently cannot be utilized to accomplish Jeppesen data load tasks.

Avidyne recommends using either Microsoft Windows Operating Systems on compatible Personal Computers (PC) or earlier Mac Operating Systems (i.e. OS 10.10 Yosemite)

Solution

Avidyne recommends the use of compatible operating systems as described above.

Apple Inc. has been notified of the issue but there is no timeline at this moment for the update. Avidyne will notify the user community as new information becomes available.

Effectivity

Avidyne EX5000 P/N 700-00004-(),
Avidyne EX5000 P/N 700-00030-(),
Avidyne EX500 P/N 700-00007-(), or
Avidyne EX600 P/N 700-00167-()

Accomplishment Instructions:

Not Applicable.

Warranty Information:

Not Applicable.

Contact Information:

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